



Countryside Funerals

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CREMATED REMAINS POLICY (May 2017)

We are committed to ensuring that all families can make informed choices when it comes to deciding what should happen to remains following cremation. This policy sets out our position in this decision-making process.

Initial decisions

The subject of cremated remains will be discussed with every family during the course of making arrangements for cremation. The signature of the Applicant for Cremation will always be required on a Cremated Remains Instruction form for the crematorium in question. To maintain clarity and continuity in this matter, it is Countryside Funerals' position that our principal Funeral Instructor (our client) and the Applicant for Cremation should always be the same person, unless individual circumstances dictate otherwise.

Options

The main options for cremated remains are as follows (exact details will be discussed in each case):

- Scattering or interment in the grounds of the crematorium where the cremation took place.
- Interment in a new or existing grave in a cemetery, churchyard, or natural burial ground.
- Return to the Funeral Instructor (or their nominee).
- Where no final decision is reached during the course of making funeral arrangements, the remains may be held temporarily by the crematorium for a fixed period (usually 1 month), after which a charge will be applied to the Applicant for their continued storage.
- Subject to a specified plan for their final placement or collection, Countryside Funerals will also hold remains for up to 1 month from the date of the funeral, after which we reserve the right to make a charge of £20 per month for their continued storage.

Storage

Countryside Funerals will, by arrangement, collect remains from crematoria on behalf of clients and return them to our Visiting Room in Halberton for temporary storage, pending their burial or collection. Details of the date, name of deceased and instructions will be recorded in our Cremated Remains Register.

Upon return to the family, we will always require the client to sign this register to confirm safe receipt of the remains and their accompanying Certificate of Cremation. If this certificate is lost and a replacement required, a charge will be payable to the crematorium in question.