



Countryside Funerals

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CREMATED REMAINS POLICY (February 2019)

We are committed to ensuring that all families can make informed choices when it comes to deciding what should happen to remains/ashes following cremation. This policy sets out our position in this decision-making process.

Initial decisions

The subject of cremated remains will be discussed with every family during the course of making arrangements for cremation. The signature of the Applicant for Cremation will always be required on a Cremated Remains Instruction form for the crematorium in question. To maintain clarity and continuity in this matter, it is Countryside Funerals' position that our principal Funeral Instructor (our client) and the Applicant for Cremation should always be the same person.

Options

The main options for cremated remains are as follows (exact details will be discussed in each case):

- Scattering or interment in the grounds of the crematorium where the cremation took place.
- Scattering or interment in the grounds of a different crematorium. Additional costs for transporting and scattering/interment are likely to apply for this option.
- Interment in a new or existing grave in a cemetery, churchyard, or natural burial ground.
- Return to the Funeral Instructor (or their nominee).
- Where no final decision is reached during the course of making funeral arrangements, the remains may be held temporarily by the crematorium for a fixed period (usually 1 month), after which a charge will be applied to the Applicant for their continued storage.
- Subject to a specified plan for their final placement or collection, Countryside Funerals will also hold remains for up to 1 month from the date of collection from the crematorium, after which we reserve the right to make a charge of £20 per month for their continued storage.
- For further information about the many available options, we recommend you visit www.scattering-ashes.co.uk. This is a Devon-based independent business who are Associate members of SAIF and a winner of Best Bereavement Resource at the 2015 Good Funeral Awards.

Storage

Countryside Funerals will, by arrangement, collect remains from crematoria on behalf of clients and return them to our office at 23 Gold Street, Tiverton, for temporary storage, pending their burial or collection. Details of the date of return to us, name of deceased and instructions will be recorded in a Register of Cremated Remains.

Upon return to the family, we will always require the instructor (or their nominee by written instruction) to sign this register to confirm safe receipt of the remains and their accompanying Certificate of Cremation. If this certificate is lost and a replacement required, a charge will be payable to the crematorium in question.

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Golden Charter
Funeral Plans

